



GAMES HOST JOB DESCRIPTION

Here at H.B. Leisure Drayton Manor Theme Park we are dedicated to providing Both our guests and the park we work for a first class service. The primary job of a “*Games Host*” is the running of prize giving carnival games and asking every passing visitor to play. Below is a brief outline of the jobs requirements.

JOB DUTIES:

- Provide exceptional and friendly guest service
- Sell games to our guests & drive sales
- Promote games using microphone system and salesmanship techniques
- Operate games in a safe manner
- Ensure proper cash handling procedures are followed
- Address and rectify guest complaints and concerns
- Assist in maintaining prize display/presentation of game locations
- Assist in maintaining stock levels
- Exceed the parks cleanliness standards
- Adhere to the H.B. leisure and the parks health and safety standards
- Maintain a friendly and courteous disposition
- Explain and demonstrate games.
- Record takings and winners
- Distribute Prizes and Celebrate winners
- Exchange notes for coins and follow cash handling requirements
- Basic house keeping and cleaning tasks

MINIMUM REQUIREMENTS:

- Must be aged 16 or over
- Energetic and enthusiastic personality
- Self motivated
- Display strong verbal communication skills
- Work well in a fast paced environment
- Must be able to accurately and efficiently handle cash
- Must be able to work flexible hours including evenings, weekends and bank holidays
- Must be able to stand for long periods of time, maintain a cheerful demeanor & work outdoors
- Be able to use basic cleaning tools and cleaning products

OPERATIONAL & WORKING TIMES:

- Park is open daily from 10am and usually closes between 5pm and 7pm
- Our normal operational hours are from 60 minutes before opening to 90 minutes after park closing times.
- Wages are four weekly.

For more information about H.B. Leisure Ltd see www.hbleisure.co.uk